

Urgent: Unacceptable Breach of Fire Safety Commitments and Reversal on Promised Resident Meetings

Mezzaria Flat Buyers Welfare Association <mezzariafbwa@gmail.com>

Thu, Aug 21, 2025 at 12:56 AM

To: pkupadhyay@mahagunpmpl.com, ayadav@mahagunpmpl.com, anarula@mahagunpmpl.com

Cc: "cc: Amit Jain, Mahagun" <amitjain@mahagunindia.com>, nkohli@mahagunindia.com, questforsafemezzaria@gmail.com



Contact us
mezzariafbwa@gmail.com
mezzaria.org

To: Head of Facility Management,

Mahagun Mezzaria

Subject: Urgent: Unacceptable Breach of Fire Safety Commitments and Reversal on Promised Resident Meetings

Dear Mr Upadhyay,

This letter is written on behalf of all residents of Mahagun Mezzaria, who are gravely concerned about the persistent and critical deficiencies in the project's fire safety infrastructure and preparedness, which place our lives and properties at imminent risk.

We draw your attention to a well-documented history of communication on this life-threatening issue, including our emails dated 17th July, 20th July, 23rd July, 31st July, and the Minutes of Meeting circulated on 6th August following our discussion on 4th August 2025.

During the meeting on August 4th, residents presented numerous, specific examples of severe lapses in fire safety readiness, spanning equipment, planning, and manpower. Your team acknowledged the gravity of the situation and made a clear and unequivocal commitment:

1. To hold an interim meeting on **25th August 2025** to update residents on progress.
2. To present a comprehensive rectification plan with a firm timeline for completion by **15th September 2025**.

It was therefore with profound alarm that we saw the notice posted on MyGate on **August 20th**, stating that no official meetings will be held with any resident groups. This notice is a direct and unacceptable repudiation of the commitment you made to us just weeks ago. To reverse a promise on a matter as critical as fire safety is not only unprofessional; it is a dangerously negligent act.

Let us be unequivocally clear:

1. **Your Non-Negotiable Duty:** As the project has not been handed over, the builder and its appointed facility management hold the sole and non-delegable responsibility for the safety and security of all residents. This is a fundamental duty of care. Administrative policies are not a shield for evading this primary responsibility.
2. **The Gravity of the Lapses:** We are not discussing minor service deficiencies. We are discussing a state of unpreparedness that exposes hundreds of families to catastrophic risk. This includes defunct smoke detectors, a non-functional Public Address system, inaccessible fire alarms, and critically blocked emergency escape routes—all compounded by the lack of a qualified Fire Officer and a trained response team.
3. **The Intent of Your Notice:** The spirit of your notice is transparent: it is a tactic to evade scrutiny and silence the legitimate, life-or-death concerns of the very residents you are obligated to protect. This approach is irresponsible and completely unacceptable.

This is a matter of non-negotiable safety standards, not a topic for debate or deferral.

We, the residents, formally reject the premise of your notice. We insist that the commitments made on August 4th be honored in full. We expect you to confirm, in writing, that the meetings scheduled for **25th August** and **15th September** will proceed as agreed.

Should you fail to provide this confirmation and proceed with the meetings, please be advised that we will be left with no alternative but to pursue all available avenues to ensure our safety. This includes, but is not limited to, formally engaging with the **District Fire Department, the Noida Authority**, and other relevant regulatory and public safety bodies to report the hazardous conditions at Mahagun Mezzaria. The full responsibility for any external intervention and its consequences will rest entirely with the builder and its management.

We await your immediate and affirmative response.

Sincerely,

Arun Kumar Mehra & Team [Quest for Safe Mezzaria]

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Mezzaria Flat Buyers Welfare Association

Established in 2017 and registered in 2018, we've grown to 250+ members.

We seek to represent every flat owner a

2 attachments



Facility Notice 2025-08-20.jpeg
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MINUTES OF MEETING held on 4th August,2025 between Quest for Safe Mezzaria and the Mezzaria Facility Management.docx - Google Docs (2).pdf
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